



Lemira

**AN ESTABLISHED INDUSTRY LEADER
for more than 30
YEARS**

« Since 1989, we have been creating quality clothing with low micro-plastic emissions, in order to reduce our environmental impact. »





La Maison Lemira, proud supplier of Loyola High School,
is delighted to provide all the necessary information concerning the purchase
of your school wardrobe for the 2023-2024 school year

***IT IS IMPORTANT TO ORDER BEFORE JUNE 30TH, 2023**
in order to benefit from our back-to-school delivery guarantee

Two ways to get your uniform :

➡ **ONLINE: Preorder as of May 15th, 2023**

➡ **PURCHASE DIRECTLY AT LEMIRA:**
As of July 18th, 2023

Additional informations:
Shopping, delivery, exchange policy,
customer service

Order Online

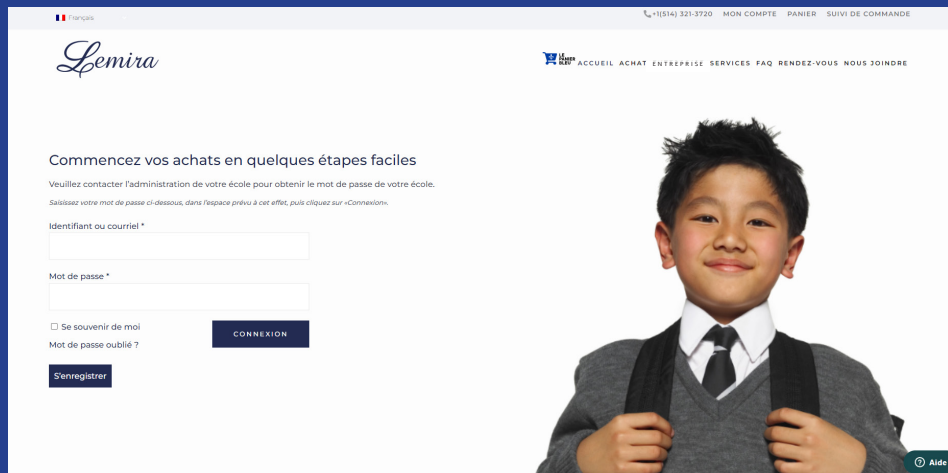
You can order the school collection directly online starting as of May 15th, 2023.

***IMPORTANT TO ORDER BEFORE JUNE 30TH, 2023** in order to benefit from our back-to-school delivery guarantee.

YOUR SCHOOL PASSWORD: **31LHS**

1 WEBSITE

Go to: www.lemira.com



2 REGISTRATION and/or LOGIN

Existing customer, please login to your account.

New customer, please register to create an account.

How to register on line

- 1 Go to lemira.com
- 2 Click on « [my account](#) »
- 3 Click on « Register » and fill in the required information
- 4 Click on « [child](#) »
- 5 Click on « [add a child](#) »
- 6 Use your school password
- 7 Click on « [store](#) »

**Don't forget to add your address for shipping.*

How to create an account video for guidance available in the section FAQ section or click

<https://vimeo.com/547161352>

3 Shop Online

You can watch the videos that show « **how to order on line** » and « **how to choose a size** » in the section FAQ (Frequently Asked Questions) or click on the following links :

How to shop online:

<https://vimeo.com/547197351>

How to choose a size:

<https://vimeo.com/547213496>

4 Delivery

Choose a delivery method available.

You will receive an email as soon as your order is ready with the information corresponding to your chosen delivery method.

Free shipping on all orders over 299\$ (taxes not included or before taxes) a return slip is included with your order.

5 Return and exchange

After purchasing you have 4 months to make returns. Merchandise must be new, unwashed, unidentified, unretouched and with the original label.

For an exchange, please do a return request and place a new order online for the new items.

Please follow the instructions included with your order.

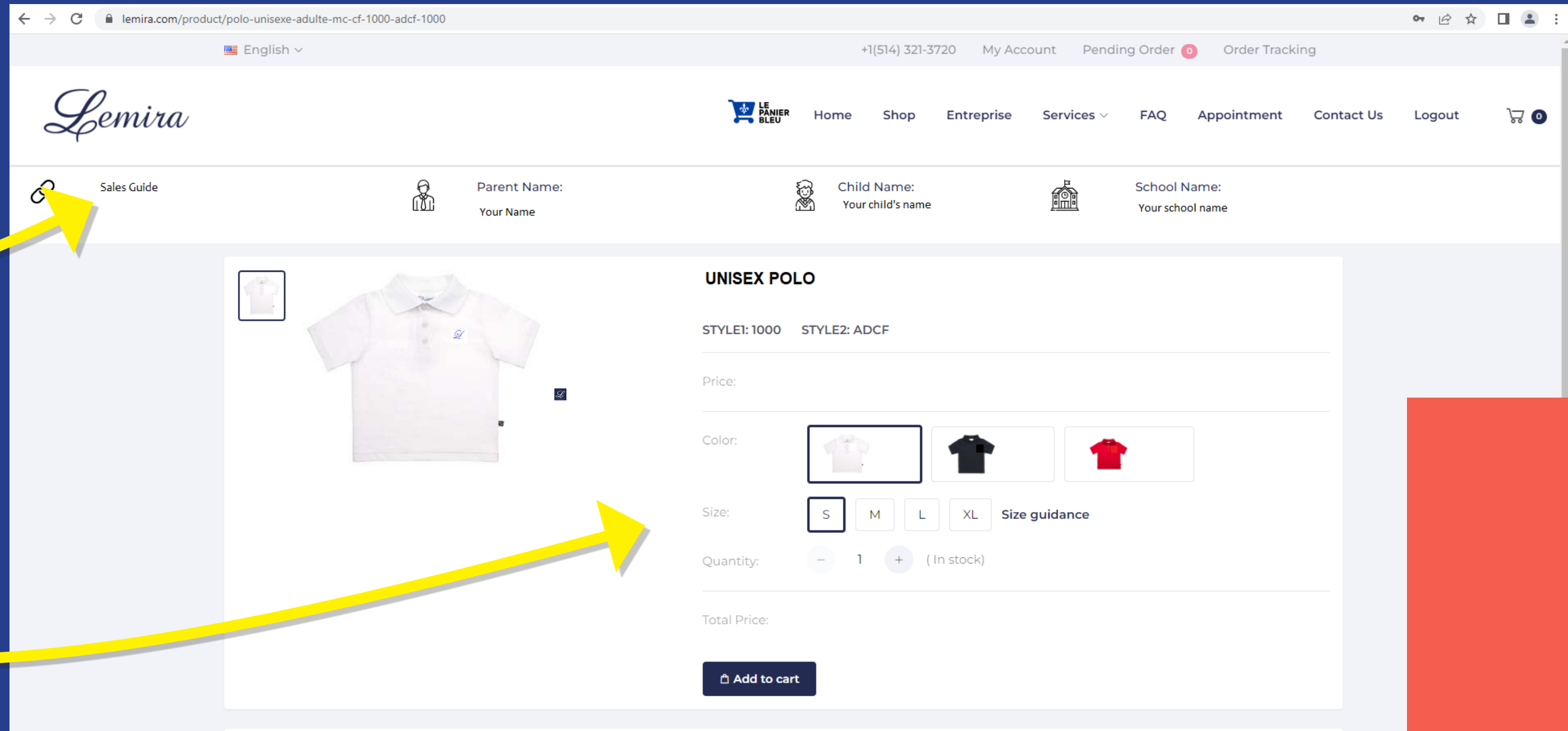


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HOW TO CHOOSE A SIZE

Click on « **SALES GUIDE** »
to view the collection

Click on « **SIZE CHART** »
to view the size chart of each product





IN-STORE PURCHASE

As of July 18th you can come and shop directly at Lemira.
DON'T FORGET TO BRING YOUR REUSABLE BAGS.

You must have an account to shop.

See how to create an account: <https://vimeo.com/547161352>

YOUR SCHOOL PASSWORD : 31LHS

Please see our opening hours directly on our website: www.lemira.com

In order to provide the best service possible, only one parent at the time will be authorized.

***IMPORTANT TO ORDER BEFORE JUNE 30th, 2023 ONLINE**

We suggest placing your order on line before June 30th and selecting the delivery option
« pickup at Lemira » in order to benefit from our back-to-school delivery guarantee.

Orders placed after June 30th may take 6-8 weeks to process.

It is recommended to come before the week of August 21st to avoid the back-to-school rush.



Lemira



Boutique Shopping

We have expanded our customer area and have altered the shopping experience. You can shop directly, in your school section, select your items, pay and leave with your order in a quick and simple process.

You must have an account to shop. See how to create an account: <https://vimeo.com/547161352>



Delivery

All orders placed before June 30th will benefit from the guaranteed delivery before the start of the school year.

Orders placed after June 30th may take 6–8 weeks to process.

You will receive an email as soon as your order is updated with the information corresponding to your chosen delivery method.



Return and exchange policy

Return made easy. Upon presentation of the invoice and within the 4 months period after receiving your order, you may return any merchandise that is new, unwashed, unidentified, unretouched and with the original tags.

For an exchange, please do a return request and place a new order online for the new items.



Telephone customer service

Monday to Friday, from 10 am to 4 pm **514 321-3720** or **1 888 321-3720**

Chat online by clicking on *help* at the bottom right of the screen on our website www.lemira.com
Send an email directly from our website www.lemira.com by clicking on « [Contact Us](#) »



FAQ

Click on FAQ in the main menu to view relevant documents and videos.



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